

Date: January 25, 2019

To: Potential Offerors

From: Sam Nelson, Senior Contracts Manager

Re: **Solicitation Addendum # 1 to RFP #18-0192 / East Hawaii Region  
Third Party Accounts Receivable Resolution Services**

This correspondence serves as Addendum #1 to the subject Request for Proposals (“RFP”). Your response to this RFP should be governed by the content of the original RFP and the revisions / corrections / additions / clarifications provided in this addendum notice.

Please note that the “Submission Deadline for Questions & Clarification Requests” is revised to the following new due date:

**Friday, February 9, 2018; 2:00 PM, HST**

---

In addition to requests made in the RFP, Offerors are requested to provide pricing for the instances of revenue cycle service as noted below:

1. Beginning March 1<sup>st</sup> and continuing through September 30 accounts will be assigned for the listed payers beginning Day 1 until account fully collected and closed (see spreadsheet, **Attachment 1** to this Addendum).
2. Additionally, Offerors will need to include, in their proposal, a quote for working all accounts, except long-term care and waitlist accounts, aged greater than sixty (60) days and except for accounts with balances less than \$5,000.00 which are being transferred when aged forty-five (45) days under separate existing Agreement.